Position Details

Overview

Position Title: *Customer service*

Position Code: *PC1647162*

Host Company Name: *Riverside Canoe Trips (Honor, MI)*

Host Company Description:
Riverside Canoe is a premier outdoor adventure company located in the scenic town of Honor, Michigan. Explore the dunes and woodlands in Sleeping Bear Dunes National Lakeshore afloat the crystal clear waters of the Platte River. Choose from several different river experiences, including the Upper Platte, which offers faster water for more experienced paddlers, or the Lower Platte, the most popular section of the river for beginners and families because of the leisurely pace. Crystal clear water, an average depth of 2 to 3 feet, and warm temperatures in the peak of summer make this a perfect place to spend an afternoon! In addition to canoes, kayaks & tubes, we also rent small motorboats and rowboats for fishing on Loon or Platte Lake. You can pick up picnic provisions for your trip at Riverside's store, which carries a full line of groceries and sundries, including beer and wine, fishing licenses, tackle, bait, souvenirs, camping needs, and Sleeping Bear Dunes Park Passes, which are required for trips on the Lower Platte. Stop by for a burger, ice cream or to take a trip today.

City: *Honor*

State: *MI*

Gender Preference: *Male*

English Level: *Advanced*

Minimum Age: *18*

Earliest Start Date: *5/15/2027*

Earliest End Date: *8/15/2027*

Latest Start Date: *6/30/2027*

Latest End Date: *10/6/2027*

Position Details

Average Hours/Week: *>32*

Typical Schedule: *Weekends are required, schedule may change based on weather.*

Additional Hours Details:
Overtime hours may be available at times but is not guaranteed. You will average 32 hours a week over the course of your program. Some weeks may be more and some weeks may be less depending on business needs. By the end of your program, average is 32 hrs

Position Description:
Come work and live in beautiful rural Michigan! If you like nature, water, outdoor sports- this is the job for you. Riverside Canoes is the only privately held business within the boundaries of the Sleeping Bear Dunes National Lakeshore. With a staff of 70, Riverside Canoes rents canoes, kayaks, tubes, paddleboards, and arranges fishing trips. As an employee, you will welcome guests and assist them with inquiries. You will work as a cashier and must have excellent English verbal skills. This is a customer service position and you may work in rentals, or even at the gift shop or at the grill providing food service. You may also need to stock the inventory, have cleaning duties, and various other job duties as assigned.

Required Duties: *Customer service*
Cashier skills
Very fluent English
Friendly and helpful

Skills Required: *Advanced verbal English skills, friendly customer service personality, ability to be flexible and work quickly.*

Supplies Required: *Uniform required.*

Supplies Cost: *100.00*

Company Policies:

Interview Required?: *Yes*

Additional Information:

Training Dates:

Different Training Period Wage:

Physical Demands:

Drug Testing Requirements:

Meals Included:

Transportation:

Host Placement - Related Costs:

Benefits Provided by Host:

Pay Rate: *USD 15.00*

Pay Frequency: *Bi-Weekly*

Pay Notes:
Free tubing and kayaking! Employees get a discount at the food counter and 5 free meals for the summer. Discounts at retail store as well.

Overtime Available? *Yes*

Overtime Rate: *22.50*

Days Before Start of Work: *1*

Tipped Position? *No*

Accepts Couples? *No*

Accepts Groups? *Yes*

Second Job Allowed? *Yes*

Company Provided Housing? *Yes*

Arrival Information

Recommended Airport: *Cherry Capital Airport (727 Fly Don't Dr, Traverse City, MI 49686)*
Manistee County Blacker Airport (2323 Airport Rd, Manistee, MI 49660)

Nearest Bus Station: *Greyhound/BATA Bus Station (115 Hall St, Traverse City, MI 49684)*

Nearest Train Station: *Not applicable.*

Transportation to Company: *Employer will pick you up at the airport if they have your plans at least 2 weeks in advance.*

Reporting Instructions:
Please follow the instructions that your employer sends you before arrival. You must let them know if you are delayed during your trip.

Travel Instructions:
You must notify your employer at least 2 weeks in advance of your travel. Your employer will arrange for shuttle pick-up if they have been informed of your arrival in advance.

Nearest Social Security Office: *US Social Security Office*
1329 S Division St, Traverse City, MI 49684

Social Security Instructions:
Employer will assist you with instructions on applying for your card and transportation, you must have an appointment. You must wait 10 days after entering the U.S AND checking in with Intrax before you apply.

Area Information

Area Information: *https://www.sleepingbeardunes.com/*

https://www.michigan.org/
https://www.traversecity.com/

Cultural Opportunities:
In the past, participants have traveled to Mackinac Island, the Cherry Festival, the fair, gone out on the boat, and you have access to free tubing and kayaking!

Website: *http://www.canoemichigan.com*

Additional Website Info: *https://villageofhonor.org*

Accomodation Option: 1036 Case Rd, Benzonia, MI 49616

Company Arranged: *Yes*

Company Recommended: *Yes*

Description: *3 bedroom house, 3 people per room*

Estimated Weekly Cost: *USD 75.00*

Additional Weekly Cost:

Additional Cost Description:
Deposit $200 - refundable IF housing is left clean and you stay until your job end date. Housing has internet, washer and dryer, a full kitchen and the utilities are included in the rent. Housing MUST be kept clean everyday, including the kitchen. Transportation is usually by city bus, which costs $35 a month for a bus pass (subject to change). You must bring a student ID to get the $35 price or its double.

Commute Options: *Bus*

Commute Cost: *USD 0.00*

Company Provides Transportation: *No*

Estimated Distance to Company: *15 min by bus*

Gender Restrictions: *None*