Position Details

Overview

Position Title: *Snack Attendant/ Ticket Agent*

Position Code: *PC1647227*

Host Company Name: *Dells Army Ducks (Wi Dells, WI)*

Host Company Description:
Spend your summer in Wisconsin Dells the Waterpark Capital of the World! Meet new friends, experience American culture, and work at one of the area's most famous attractions!

For over 80 years, Dells Army Ducks has been providing exciting land-and-water adventures through beautiful sandstone cliffs, scenic forests, and the Wisconsin River.

Why You'll Love It Here!
• Meet New People: Make friends from around the world.
• Experience American Culture: Practice English and gain U.S. work experience.
• Enjoy Summer in the Dells: Explore waterparks, attractions, shopping, and outdoor adventures.
• Build Skills: Grow your confidence, teamwork, and customer service skills.
• Make Memories: Enjoy an unforgettable summer filled with new experiences!

Come for the Experience. Leave with Memories That Last a Lifetime!

We're looking for friendly, energetic, hardworking students who are ready to learn, have fun, and join our team.

Your Wisconsin Dells adventure starts here. Join the Dells Army Ducks family!

City: *Wisconsin Dells*

State: *WI*

Gender Preference: *Female*

English Level: *Advanced*

Minimum Age: *18*

Earliest Start Date: *5/17/2027*

Earliest End Date: *9/5/2027*

Latest Start Date: *6/14/2027*

Latest End Date: *9/11/2027*

Position Details

Average Hours/Week: *32*

Typical Schedule:
•Weekend Availability: Friday, Saturday, and Sunday are required workdays, as these are some of our busiest days!

•Weekday Scheduling: Monday–Thursday shifts will be determined by business needs.
•Shift Hours: Shifts may be scheduled between 8:00 AM and 11:30 PM.

•Double Shifts: Occasionally, double shifts may be scheduled depending on business needs.

Schedules are based on business needs and may vary from week to week.

Additional Hours Details: *Overtime is not guaranteed*

Max Hours: 40

Position Description:
Snack Attendant / Cashier / Ticket Agent
Get ready for a summer filled with excitement, teamwork, and new experiences! As a member of the Dells Army Ducks Team, you'll help create unforgettable memories for visitors from around the world.
This is a fast-paced, guest-focused position where no two days are exactly alike! Team members may work in one or several areas, giving you the opportunity to learn new skills, meet new people, and experience different parts of our operation.

Your Role on the Team:

Cashier - Keep the Fun Moving!
Be a friendly face that welcomes guests and helps keep our food service running smoothly!
- *Greet guests with a smile and provide excellent customer service.*
- *Take food and beverage orders and accurately process payments.*
- *Handle cash, count your register at the beginning and end of shifts, and maintain accurate transactions.*
- *Help prepare and serve food and beverages.*
- *Keep food service areas clean, organized, and welcoming.*
- *Assist teammates with restocking supplies, clearing tables, and maintaining a safe environment*

Snack Bar Attendant - Serve Up Smiles!
Help keep our guests refreshed and ready for their next adventure!
- *Prepare and serve snacks, food, and cold beverages.*
- *Restock food items, condiments, and supplies.*
- *Maintain clean and organized counters, tables, and dining areas.*
- *Follow proper food handling, sanitation, and safety procedures.*
- *Work together with your teammates to provide fast, friendly service during busy periods.*

Ticket Agent - Start the Adventure!
Be one of the first friendly faces guests meet as they begin their Dells Army Ducks experience!
- *Welcome guests and assist with ticket purchases.*
- *Accurately handle cash, credit cards, and other payments.*
- *Answer questions about tours, attractions, and guest experiences.*
- *Provide directions and helpful information to visitors.*
- *Answer phone calls and assist with guest inquiries when needed.*
- *Stay organized, communicate clearly, and help keep ticket lines moving efficiently.*

Required Duties:
• Stay on Your Feet: Stand and move around for extended periods during shifts.
• Enjoy the Outdoors: Work in outdoor environments and changing Wisconsin summer weather.
• Keep Things Clean & Safe: Properly use cleaning and sanitation products while following all safety guidelines and training.
• Stay Active: Perform tasks involving bending, reaching, and moving throughout the workday.
• Lift & Move Supplies: Safely lift and transport items weighing up to 25, 30, 50, or occasionally 100 pounds, depending on the task, using appropriate equipment or team assistance when needed.

Safety Always Comes First! We encourage our team members to work smart, follow proper procedures, and ask for help whenever needed.

Skills Required:
Applicants must be trustworthy, friendly, and have a positive attitude! Employees have direct contact with the public and must have good people skills and be able to communicate in a fast-paced work environment. Teamwork and professionalism are needed.

Supplies Required:

Employees are expected to wear their uniforms during working hours. Clothing must be appropriately conservative and foot wear must meet safety requirements. Students upon arrival will be issued a uniform shirt, cost is approximately $15.

Supplies Cost: *100.00*

Company Policies: *Possibility of Job Change: No*

Interview Required?: *Yes*

Additional Information:
You may buy other uniform pieces at cost. Men's facial hair should be clean shaven and hair above collar length. Good personal hygiene is a must. Clean presentable and conservative in appearance.

Training Dates:

Different Training Period Wage:

Physical Demands:
Must be able to stand for long periods of time; Must be able to work outdoors; Must be able to work with cleaning and sanitation products; Performing duties which require bending, reaching, and/or lifting; Lifting & transporting up to 25/30/50/100 pounds

Drug Testing Requirements:

Meals Included:

Transportation:

Host Placement - Related Costs:

Benefits Provided by Host:

Pay Rate: *USD 12.00*

Pay Frequency: *Bi-Weekly*

Pay Notes:
In addition to your regular hourly wages, team members have opportunities to earn daily incentives, weekly incentives, and tips!

Incentives and tips are additional earning opportunities and are not guaranteed. Earnings may vary based on performance, position, and business needs.

One of the best perks of working in Wisconsin Dells is the Employee Entertainment Card!

Eligible employees can purchase this card for just $15 and enjoy free admission or special discounts at participating local attractions, including select waterparks, tours, and entertainment venues. It's a fantastic way to explore the Dells and have fun with friends on your days off!
Eligibility requirements, participating attractions, and restrictions apply

Overtime Available? *No*

Overtime Rate:

Days Before Start of Work:

Tipped Position? *No*

Accepts Couples? *No*

Accepts Groups? *No*

Second Job Allowed? *Yes*

Company Provided Housing? *Yes*

Arrival Information

Recommended Airport: *Chicago O'Hare International Airport (Chicago, IL)*

Dane County Regional Airport (Madison, WI)

Nearest Bus Station: *Greyhound bus drop-off is in Lake Delton, WI at 30 Commerce Street (by McDonald's).*

You may purchase your ticket at www.greyhound.com

Nearest Train Station:
Amtrak Train Station is located in Downtown Wisconsin Dells (WDL) Address: Lacrosse St. Wisconsin Dells, WI 53965 Services • This is an unstaffed station

Transportation to Company:
Students can take the Greyhound bus or Amtrak train from Chicago. Or most students arrange a ride ahead of time with a taxi company or shuttle service.

Reporting Instructions:
Check in on your MyIntrax Account upon arrival. Report to your Host Company between the hours of 9am-4 pm otherwise you may need to stay in a motel for the night. Please see link for motels in the area http://www.wisdells.com/wisconsin-dells-hotels/hotels.htm

Travel Instructions:
Participants find it easiest and most affordable to fly into Chicago and take a Greyhound bus or the Amtrak train to Wisconsin Dells. Upon arrival to Wisconsin Dells, participants can take a taxi to their Host Company/Housing.

Wisconsin Dells Taxi: (608) 253-7433

Nearest Social Security Office: *Portage Social Security Administration*

2875 Village Rd #100
Portage, WI 53901

Social Security Instructions:
Employer will assist you with instructions on applying for your card and transportation, you must have an appointment. You must wait 10 days after entering the U.S AND checking in with Intrax before you apply.

Area Information

Area Information:
Welcome to Wisconsin Dells the Waterpark Capital of the World! Get ready to spend your summer in one of Wisconsin's most exciting vacation destinations, where adventure, entertainment, and beautiful scenery are around every corner!

Wisconsin Dells and neighboring Lake Delton are famous for their incredible indoor and outdoor waterparks, thrilling waterslides, scenic boat tours, amusement parks, and unique attractions. With more than 200 waterslides and countless activities, there's always something new to experience!

Whether you're looking for excitement, outdoor adventures, shopping, great food, or simply relaxing with friends, Wisconsin Dells has something for everyone!

Cultural Opportunities:
Your J-1 summer is about more than just working, it's about exploring a new culture, making international friendships, and creating unforgettable memories!

During your free time, enjoy:
•World-Famous Waterparks: Experience exciting waterslides, wave pools, lazy rivers, and water attractions.

•Fun & Entertainment: Discover amusement parks, mini golf, go-karts, movie theaters, live entertainment, and local attractions.
•Outdoor Adventures: Explore beautiful lakes, hiking trails, scenic river views, and nearby state parks.
•American Food & Shopping: Try local restaurants, classic American treats, souvenir shops, and outlet shopping.
•Friends & Cultural Experiences: Meet people from around the world, enjoy local events,and experience American summer traditions.
Make the Most of Your Summer!
Wisconsin Dells offers an exciting mix of work,adventure,and cultural experiences.From sunny days at waterparks to exploring the beautiful Wisconsin outdoors,you'll have plenty of opportunity!

Website: *http://Www.dellsducks.com*

Additional Website Info:

Accomodation Option: International Residence Hall-2026

Address: ***International Residence Hall***
200 W Hiawatha Dr
Wisconsin Dells WI
53965 - United States

Type: *Dormitory*

Company Arranged: *Yes*

Company Recommended: *Yes*

Description:
IRH is a licensed housing accommodation. This means that the Village of Lake Delton has inspected this housing and has approved it for J1 Students. It is REQUIRED to live in a Licensed Housing Accommodation.
It is required to live in Host Company provided housing.
Once you sign the job offer, you are agreeing to the housing provided by your Host Company.
The Community and Administration Building (CAB) houses our office, laundry facility, and a community recreational room. The community room is an area for our occupants to gather, enjoy each others company, have fun, and relax. The community room has couches, a T.V. a Ping Pong table, and a billiard table.
Only three to four occupants per dorm unit
Full Private bath in each unit
Free Wi-Fi Internet access on entire property
Refrigerator and Microwave in each unit
Common Kitchen areas on each floor
Community Building with laundry and recreational lounge area
Outdoor recreation areas
Bicycle parking
24 hour Security and Monitoring
Near to all Dells Area Employers and Stores
There is one bathroom in each room that will be shared between 2-4 people.
There is a common kitchen area on each floor that has a stove, oven and sink. There are also tables. You must provide your own cooking utensils-pots, pans, silverware, dish soap, towels, etc.

In each room there are 3 to 4 twin sized beds with mattresses and a shelf and locker above to store your items. Linens and a pillow are provided by Hiawatha. There is a fridge and microwave in the room.

Each student will get their own bed.

If you are a couple and want to live together, you MUST have another person that will agree to live with you before arrival. There must be at least three people living in the room. There is no guarantee that you will be able to room together during your time on program however Hiawatha will do their best to accommodate your request.

You may REQUEST to live with your friends upon arrival, however it is not guaranteed.

You will be given a Hiawatha Residence Hall I.D that you will be asked to have with you at all times while on property and to enter the property.

There is NO alcohol allowed on property.

Visitors will have to remain in the common area during visit and will not be allowed in the rooms.

Air Conditioning
Cable TV
Dryer
Parking on premise
Handicap Accessible
Heating
Internet
Kitchen
Smoking Allowed (Outside)
TV
Washer

Please read over the lease agreement attached to your Job Offer for Rules and Regulations of the housing.

Please check out the following websites for more information and photos! www.irhliving.com

Information is subject to change

Estimated Weekly Cost: *USD 120.00*

Additional Weekly Cost:

Additional Cost Description:
$520 due upon arrival
Security Deposit $200 refundable when lease is completed and no damage to the room
Rent $120 per week
Administration fee $125 nonrefundable
Laundry fee $75 up to 3 months stay

If you are fired or quit from your Host Company you forfeit your entire deposit and are responsible for the remaining balance of the rent.
Laundry is located onsite, unlimited washer and dryer use.
Rooms inspections will be given weekly and if the room is dirty or has damage, there may be fees.
Utilities are included in rent.
Taxi Company's are available for transportation (prices may vary)
****Information is subject to change****

Commute Options: *Walking; Bicycle; Car*

Commute Cost: *USD 0.00*

Company Provides Transportation: *No*

Estimated Distance to Company: *0.8*

Gender Restrictions: *None*

Features:
Air Conditioning; Cable TV; Dryer; Parking on premise; Handicap Accessible; Heating; Internet; Kitchen; Smoking Allowed; TV; Washer

Features Description:

Additional Information: