Position Details

Overview

Position Title: *Coffee Kiosk/ Barista (AM) Sum 27*

Position Code: *PC1647720*

Host Company Name: *Hilton Suites Oceanfront (Ocean City, MD)*

Host Company Description:
Hilton Oceanfront Suites is a family-friendly luxury hotel property located directly on the Atlantic Ocean in Ocean City, MD and features 225 one-bedroom suites presenting galley kitchens with residential-size appliances, large bathrooms with Jacuzzi tubs, and spacious private oceanfront balconies.

This full-service resort property offers exceptional amenities, including two outdoor oceanfront pools, one indoor heated pool, a state-of-the-art fitness center, and multiple dining options including the 32 Palm Restaurant.

With a great location in Ocean City, near beaches, nightlife and more, Hilton Suites Oceanfront is a great place to spend your summer Work and Travel program.

Sun, sand, and the beautiful beaches of the Atlantic Ocean await you!

City: *Ocean City*

State: *MD*

Gender Preference: *No Preference*

English Level: *Native/Fluent*

Minimum Age: *18*

Earliest Start Date: *5/12/2027*

Earliest End Date: *9/12/2027*

Latest Start Date: *5/21/2027*

Latest End Date: *9/21/2027*

Position Details

Average Hours/Week: *32*

Typical Schedule:
This position will primarily work morning shift 5:30am - 1:00pm, but schedules may vary and you may work a variety of morning, afternoon, and evening shifts. Set schedules cannot be guaranteed.

You will typically work 5-6 days per week.

Working weekends and holidays is expected.

Additional Hours Details:
You will work an average of 32 hours per week over the course of your program. Some weeks may be more and some weeks may be less, depending on business and weather.

Participants should expect to work up to 32-40 hours per week.

Position Description:
Baristas perform several job duties and provide outstanding Guest service. Baristas are responsible for taking orders and making coffee, tea, and other drinks to guest's specifications and may also operate cash registers and credit card machines. Baristas may field guests complaints or questions, and also must often clean coffee machines, kiosk areas, and preparation areas during a normal shift. Baristas work to maintain good guest relations and speedy delivery of all beverages as well as complete assigned tasks from management every day.

Participants will be thoroughly trained and should not be intimidated by the level of direct guest contact. This is a job for people who are confident with their language skills and wish to improve upon them as they will be on the front line of our operation. The job is very fast paced and requires someone who can think quickly, is very organized, and enjoys working in a very busy environment.

You must arrive by the date agreed upon at the interview, and listed on your work offer, and are expected to work until the last day listed on your work offer.

You will be expected to arrive to work on time, every day, and dressed in proper uniform.

You will be expected to make sure you perform your job responsibilities as taught in training and according to company standards.

Hilton Suites Oceanfront Hotel has high standards of cleanliness and guest service. You will be expected to make sure you perform your job responsibilities as taught in training and according to company standards.

Since you will have interaction with the guests, and the work can be very fast paced, advanced English is absolutely required for this position.

SECOND JOBS

Second jobs are permitted. Employees must be available for every shift they are scheduled to work at Hilton and their second job must not interfere with their work performance. The Host Company is not required to provide participants with a set schedule, and friends traveling together may not be able to have the same shift or same day off. Please be prepared for this.

Intrax participants are not permitted to start working at a second job without first obtaining approval from Intrax.

Required Duties: *Making coffee and tea beverages as well as frozen beverages and some food items.*

Performing duties which require bending & reaching
Standing for up to 8+ hours.
Remaining calm in a hectic fast-paced atmosphere.
Demonstrating a high level of organization attention-to-detail.
Welcoming and thanking guests.
Answering questions.
Maintaining a clean and organized work area and dining room.
Answering the Phones
Other duties as assigned by the Supervisor/Manager.

Skills Required: *Must have Advanced English*
Must be able to work in a team
Must be well organized
Must be able to pay attention to details

Supplies Required: *Black trousers, Non-slip, closed-toe shoes and socks are required.*

Supplies Cost:

Company Policies:

Interview Required?: *Yes*

Additional Information:

Training Dates:

Different Training Period Wage:

Physical Demands:
Must be able to stand for long periods of time; Must be able to work with cleaning and sanitation products; Performing duties which require bending, reaching, and/or lifting

Drug Testing Requirements:

Meals Included:

Transportation:

Host Placement - Related Costs:

Benefits Provided by Host:

Pay Rate: *USD 15.00*

Pay Frequency: *Bi-Weekly*

Pay Notes:

Overtime Available? *No*

Overtime Rate: *22.00*

Days Before Start of Work: *0*

Tipped Position? *No*

Accepts Couples? *No*

Accepts Groups? *No*

Second Job Allowed? *Yes*

Company Provided Housing? *Yes*

Arrival Information

Recommended Airport: *Baltimore Washington Airport (BWI)*
Washington Dulles Airport (IAD)
Philadelphia International Airport (PHL)

Nearest Bus Station:
Greyhound Bus Station, West Ocean City, Maryland

You can also contact the Ocean City Student Center to assist you in arranging transportation from the Airport. These arrangements must be made before you travel to the United States.

http://www.ocstudentcenter.com/ or 1-877-755-2959

Nearest Train Station: *There is no train station in Ocean City*

Transportation to Company:
You will be responsible for your own transportation to and from your location. Many participants choose to rent/buy bikes while in Ocean City and public transportation is also available.

Reporting Instructions:
Please keep in contact with your Host Company to let them know when you are arriving.

Please check in with Host Company as soon as you arrive into Ocean City. MD.

You must also update your travel information, in your MY INTRAX account at least 5 days prior to your arrival in the United States.

Travel Instructions:
Fly into one of the three suggested airports and then travel to Ocean City, Maryland.

You can travel by Greyhound bus, or can arrange other transportation options through the Ocean City Student Center, prior to your arrival in the United States.

Contact the Ocean City International Student Center for assistance in arranging transportation from the Airport to Ocean City.

You must make these arrangements before traveling to the United States.

Nearest Social Security Office: *Closest Social Security Office:*
2414 Northgate Drive, Suite 1, Salisbury, MD 21801

Social Security Instructions:
You must check in on your MY INTRAX Account the day you arrive in the United States. Please wait 7 days, after checking in with Intrax, before you apply for your social security card.

Your employer may be able to assist you with transportation to the Social Security office.

Area Information

Area Information:
Ocean City is an extremely busy summer tourist destination. Water sports and activities surrounding the beach are big draws to the area, as is the beautiful weather.

The bustling boardwalk has amusement rides for the whole family, mini-golf, arcades and games. There are also numerous restaurants, bars and areas to shop while in town.

Websites: http://www.oceancity.org/

Climate: The average temperature in the summer months are 80-85 degrees F.

Nearest Major Cites:

Virginia Beach, VA - 1 1/2 hours away
Washington DC: 2 1/2 hours away Philadelphia, PA: 3.25 hours away Baltimore, MD: 3 hours away

What to Wear:

This is a casual beach destination for tourists. People wear shorts, sandals, sun dresses, short sleeve shirts and cover ups to protect from the sun and windy evenings.

Cultural Opportunities:
There are ten miles of beach to enjoy all sorts of water sports. These include:

jet skiing
surfing
skim boarding
snorkeling
swimming
parasailing
Shopping
museums

Ocean City also has a very strong Community Program for the international participants with monthly dinner, events and parties.

Website: *https://www.hilton.com/en/hotels/sbyofhf-hilton...*

Additional Website Info: *https://www.harrisongrouphotels.com/properties/...*

Accomodation Option: Hilton Oceanfront Employee Housing

Company Arranged: *Yes*

Company Recommended: *Yes*

Description:
Participants are expected to live in the housing provided.

Participants who quit their jobs, are terminated, move out of housing early, or cause damage to the housing will not be eligible for a refund of the housing deposit.
You will be expected to keep your housing clean, get along with your roommates, treat your housing with respect and abide by the set rules!

Weekly average price varies from $180 to $210 per week with 14 weeks, as a minimum length of stay. If a participant's program length is only 12-13 weeks, he still must pay for 14 weeks. If the participant's program is 17 weeks, will pay 17 weeks. Price is different as the conditions may be different from 2 to 6 per bedroom, with laundry in the house or not etc. Houses are fully equipped and furnished.

Estimated Weekly Cost: *USD 210.00*

Additional Weekly Cost:

Additional Cost Description:
PARTICIPANTS will be REQUIRED to pay a $500 Housing deposit prior to arrival. Payment can be done using a secured link that you will receive after you are added into the landlords WTUSAHOUSING.com (the housing management system). You can pay the deposit with credit card or debit card. Landlord can also accept ZELLE payments upon request for returning participants.

HOUSING DEPOSIT: $500 ($350 of the deposit is refundable at the end of the program)

PARTICIPANTS agree to deposit with LANDLORD the sum of $500 as a Housing Deposit to reserve the housing. Of this amount, $75 will be non-refundable as an administrative fee, which covers assistance provided throughout the lease term for any damages or issues that may arise. IF your unit includes a washer and dryer, an additional $75 will be withheld from the Housing deposit. THE REMAINING $350 OF THE HOUSING DEPOSIT WILL BE REFUNDED AT THE END OF YOUR PROGRAM provided you do not break your lease and move out of housing early and do not cause damage to the housing until.

Utilities, including Wi-Fi, trash collection, water, sewer charges, and electricity, are covered by the LANDLORD.Electricity charges are covered ONLY IF PARTICIPANTS use the thermostat responsibly: doors and windows must remain closed while the air conditioning is operating, and the thermostat must not be set lower than 72°F.

Within sixty (60) days after the termination of this lease, after all PARTICIPANTS have vacated the rented unit, and upon receipt of PARTICIPANTS written notice providing U.S. bank account ACH wire instructions (including beneficiary bank paper & electronic routing number) LANDLORD will either return the $ 350 security deposit to PARTICIPANT or provide a written statement specifying reasons for withholding any portion of the deposit. The security deposit refund can only be processed to a valid U.S. bank account. LANDLORD may withhold amounts from the security deposit as reasonably necessary to: (a) Remedy PARTICIPANT 'S default in payment of rent or other amounts due under this lease, and (b) Restore the premises to their original condition at the commencement of residency, excluding ordinary wear and tear (note: nail holes are not considered normal wear and tear). If the security deposit is insufficient to cover these purposes, PARTICIPANT shall be liable for any remaining balance. All PARTICIPANTS are jointly responsible for damages caused by any one occupant.

Commute Options: *Walking; Bicycle; Bus*

Commute Cost:

Company Provides Transportation: *No*

Estimated Distance to Company:
Will depend on housing assigned. Housing will be within walking/biking distance of the work location or participants will use the public transit bus.

Gender Restrictions: *None*