# Position Details

## Overview

**Position Title:** *Busser (Early)-Sum27*

**Position Code:** *PC1648642*

**Host Company Name:** *Shenanigans Irish Pub & Grille (Ocean City, MD)*

**Host Company Description:**
*Welcome to Shenanigan's Irish Pub & Grille, proudly located on the beautiful Eastern Shore of Maryland!*

*As the only Irish restaurant and bar in town, we're surrounded by a vibrant community, amazing food, and an unbeatable atmosphere. Since opening our doors in 1988, we've remained true to our roots—offering warm hospitality, delicious cuisine, and a place where everyone feels like family.*

*Shenanigan's features a menu full of American and Irish favorites, 16 draft beers, and a variety of local brews from Maryland, Delaware, and beyond. Our team is passionate about what we do—and it shows in our service and our smiles.*

*Why work with us?*
*With our prime location in Ocean City, Maryland, Shenanigan's is the perfect place to spend your Work Travel program. You'll be right at the heart of it all—steps from the beach, surrounded by entertainment, and immersed in a popular summer destination.*

*Ocean City is a beloved getaway in the Mid-Atlantic, attracting up to 345,000 weekend visitors during peak season and more than 8 million tourists annually. Just a short drive from Washington, D.C., Baltimore, Philadelphia, and New York City, it's a perfect place to live, work, and experience American coastal life.*

*Come be a part of something special—great people, great food, and unforgettable memories await at Shenanigan's!*

**City:** *Ocean City*

**State:** *MD*

**Gender Preference:** *Male*

**English Level:** *Advanced*

**Minimum Age:** *18*

**Earliest Start Date:** *5/15/2027*

**Earliest End Date:** *9/6/2027*

**Latest Start Date:** *5/26/2027*

**Latest End Date:** *9/26/2027*

## Position Details

**Average Hours/Week:** *32 average hours per week.*

**Typical Schedule:**
*Front of House shifts run from 10:30 to 4 PM and 4 PM to 10 or 11 PM. Must be available 7 days a week.*

*This is an example of what the work shift may be and could vary. You will generally have 1-2 days off a week.*

*Set schedules are not possible.*

*Working weekends and holidays is required.*

*It may not be possible to have a set schedule each week and friends traveling together may not be able to be given the same day off.*

**Additional Hours Details:**
*Participants will "average" 32 hours per week over the course of your program. Some weeks may be more, and some may be less depending on business needs.*

*You will "Average" 32 hours a week over the course of your entire program.*

**Position Description:**
*The Busser is responsible for fully supporting the Server and Kitchen Staff. They are responsible for assisting in delivering prepared food to guest tables when needed, and clearing tables after guests have finished eating, resetting tables when guests have departed, and assisting other areas of the restaurant as needed. This position has a large amount of Guest Interaction, so Advanced English skills are necessary.*

*Basic functions of the Busser include:*

*Assisting in delivering orders to tables*
*Answering questions - accurately and politely*
*Maintaining a clean & organized station – including pre-bussing & table maintenance*
*Clearing tables of dirty dishes after guests have finished eating*
*Cleaning tables and surrounding area*
*Performing opening closing & side duties – setting up/breaking down of station*
*Demonstrating knowledge of all table/station numbers*
*Directing guests to areas & restrooms*
*Effectively communicating with co-workers*

*Other Duties*
*Please note this job description is not designed to cover or contain a comprehensive listing of activities, duties or responsibilities that are required of the employee for this job. Duties, responsibilities, and activities may change at any time with or without notice.*

*You must arrive by the date agreed upon at the interview, and listed on your work offer, and are expected to work until the last day listed on your work offer.*

*You will be expected to arrive to work on time, every day, and dressed in proper uniform.*

*You will be expected to make sure you perform your job responsibilities as taught in training and according to company standards.*

*Shenanigans Irish Pub & Grille has high standards of cleanliness and guest service. You will be expected to make sure you perform your job responsibilities as taught in training and according to company standards.*

*Since you will have interaction with the guests, advanced English is required.*

*SECOND JOBS*

*Second jobs are permitted. Participants must be available for every shift they are scheduled to work at Shenanigans Irish Pub & Grille and their second job must not interfere with their work performance.*
*The Host Company is not required to provide participants with a set schedule, and friends traveling together may not be able to have the same shift or same day off. Please be prepared for this.*

*Intrax participants are not permitted to start working at a second job without first obtaining approval from Intrax.*

**Required Duties:**

*Performing duties which require:*

**Bending & reaching*
** Lifting & transporting up to 25-pounds * Lifting dining chairs, booster seats, high chairs and food/drink orders (from bar & kitchen to guests' tables) – if applicable*
**emptying trash cans weighing up to 100 pounds*
**Standing or walking for up to 8+ hours*
**Maintaining a well-groomed appearance*
** Following all uniform guidelines*
**Practicing all safety & sanitation standards*
**Recycling products where possible*
**Remaining calm in a hectic fast-paced atmosphere*
**Demonstrating a high level of organization attention-to-detail and a sense-of-urgency*
**Displaying a positive and outwardly friendly attitude toward guests*

**Skills Required:** *Advanced English required, ability to stand for a long period of time, outstanding work ethic required.*

**Supplies Required:**
*Bussers please bring black shorts, skirts, or skorts. Your Host Company will supply you with a Shenanigans T-shirt for work. If you desire, you can purchase a second shirt 2nd shirt at cost (approx. $10).*

**Supplies Cost:**

**Company Policies:**

**Interview Required?:** *Yes*

**Additional Information:** *All participants are eligible for:*
*1) 50% off certain meals off the menu,*

*2) some items are only 25% off*
*3) no discounts on kid meals.*
*4) free soft drinks.*

**Training Dates:**

**Different Training Period Wage:**

**Physical Demands:**
*Must be able to stand for long periods of time; Must be able to work with cleaning and sanitation products; Performing duties which require bending, reaching, and/or lifting; Lifting & transporting up to 25/30/50/100 pounds*

**Drug Testing Requirements:**

**Meals Included:**

**Transportation:**

**Host Placement - Related Costs:**

**Benefits Provided by Host:**

**Pay Rate:** *USD 6.00*

**Pay Frequency:** *Weekly*

**Pay Notes:**
*Rate of pay is $6 per hour plus tips.*

*There is no guaranteed amount of tips. Tip earnings will vary based on your performance, the level of guest service you provide, overall business volume, and other contributing factors. If your tips do not add up to the required minimum wage, you will still be paid*

*at least the minimum wage.*

*Overtime may be available, will be dependent on the restaurant's business needs.*

**Overtime Available?** *No*

**Overtime Rate:** *10.00*

**Days Before Start of Work:** *0*

**Tipped Position?** *Yes*

**Accepts Couples?** *No*

**Accepts Groups?** *No*

**Second Job Allowed?** *Yes*

**Company Provided Housing?** *No*

## Arrival Information

**Recommended Airport:** *Baltimore Washington Airport ( BWI)*
*Washington Dulles Airport ( IAD)*
*Philadelphia International Airport ( PHL)*

**Nearest Bus Station:**
*Greyhound Bus Station, West Ocean City, Maryland*

*You can also contact the Ocean City Student Center to assist you in arranging transportation from the Airport. These arrangements must be made before you travel to the United States.*

*http://www.ocstudentcenter.com/ or 1-877-755-2959*

**Nearest Train Station:** *There is no train station in Ocean City*

**Transportation to Company:**
*You can utilize the Student Centers in Ocean City Maryland, such as All Friends, to schedule transportation from most air ports to Ocean City, Maryland*

*You will be responsible for your own transportation to and from your location. Many participants choose to rent/buy bikes while in Ocean City and public transportation is also available.*

**Reporting Instructions:**
*You must also update your travel plans, in your MY INTRAX account, at least two weeks prior to departure for the United States.*

*Please keep in contact with your Host Company to let them know when you are arriving. Please check in with them as soon as you arrive in Ocean City. MD.*

*You must also update your travel information, in your MY INTRAX account at least 5 days prior to your arrival in the United States.*

*You MUST check in on your MY INTRAX account the day you arrive in the United States.*

**Travel Instructions:**
*Fly into one of the three suggested airports and then travel to Ocean City, Maryland.*

*You can travel by Greyhound bus, or can arrange other transportation options through the Ocean City Student Center, prior to your arrival in the United States.*

*Contact the Ocean City International Student Center for assistance in arranging transportation from the Airport to Ocean City.*

*You must make these arrangements before traveling to the United States.*

**Nearest Social Security Office:**
*Closest Social Security Office:*
*Suite 1, 2414 Northgate Drive Salisbury, MD 21801*

*Please utilize local Student Centers in Ocean City, Maryland to schedule the trip to apply for your Social Security Number.*

**Social Security Instructions:**
*You must check in on your MY INTRAX Account the day you arrive in the United States. Please wait 7 days, after checking in with Intrax, before you apply for your social security card.*

*Your employer may be able to assist you with transportation to the Social Security office.*

## Area Information

**Area Information:**
*Ocean City is an extremely busy summer tourist destination. Water sports and activities surrounding the beach are big draws to the area, as is the beautiful weather.*

*The bustling boardwalk has amusement rides for the whole family, mini-golf, arcades and games. There are also numerous restaurants, bars and areas to shop while in town.*

*Websites: http://www.oceancity.org/*

*Climate: The average temperature in the summer months are 80-85 degrees F.*

*Nearest Major Cites:*

*Virginia Beach, VA - 1 1/2 hours away*
*Washington DC: 2 1/2 hours away Philadelphia, PA: 3.25 hours away Baltimore, MD: 3 hours away*

*What to Wear:*

*This is a casual beach destination for tourists. People wear shorts, sandals, sun dresses, short sleeve shirts and cover ups to protect from the sun and windy evenings.*

**Cultural Opportunities:**
*There are ten miles of beach to enjoy all sorts of water sports. These include:*

*jet skiing*
*surfing*
*skim boarding*
*snorkeling*
*swimming*
*parasailing*
*Shopping*
*museums*

*Ocean City also has a very strong Community Program for the international participants with monthly dinner, events and parties.*

**Website:** *http://www.ocshenigans.com*

**Additional Website Info:**

## Accomodation Option: Shenanigans Employee Housing

**Address:**

*309 N. Atlantic Ave*
*Ocean City MD*
*21842 - United States*

**Type:**

**Company Arranged:** *Yes*

**Company Recommended:** *Yes*

**Description:**
*Housing will be provided by the Host Company on site. Participants working at Shenanigans Irish Pub & Grille are expected to live in the housing provided. Participants who choose not to move into employee housing, or who move out of housing early, may be required to resign from their position at Shenanigans Irish Pub & Grille*

*You will share a bedroom with 2 to 3 participants. Each room has beds, dressers, desk. Community showers, bathrooms, microwave.*

*Rooms are shared with the same gender only but the common spaces are shared with both female and male participants*

*20 participants will share the housing.*

*Rent will be payroll deducted, with the first deduction taking place on your first full pay period cycle paycheck.*

*Participants who quit their jobs, are terminated, move out of housing early, or cause damage to the housing will not be eligible for a refund of the housing deposit.*

**Estimated Weekly Cost:** *USD 150.00*

**Additional Weekly Cost:**

**Additional Cost Description:** *No security deposit required.*

**Commute Options:**

**Commute Cost:**

**Company Provides Transportation:** *No*

**Estimated Distance to Company:** *On site*

**Gender Restrictions:** *Female Only*

**Features:**

**Features Description:**

**Additional Information:**