Position Details

Overview

Position Title: *West Street Hotel-Front of House-Sum27*

Position Code: *PC1649831*

Host Company Name: *West Street Hotel*

Host Company Description:
The West Street Hotel has already made a name for itself as one of the premier Bar Harbor, Maine hotels. Nautical-styled accommodations reflect the hotel's relaxed, coastal setting.
We are dedicated to providing the highest level of deluxe accommodations with distinctive services and unique amenities. Nautical-inspired architectural design, majestic ocean views and unparalleled service combine to offer an abundance of opportunities to relax and play in beautiful Bar Harbor and Acadia National Park.

Working at West Street Hotel will offer you the opportunity to learn world-class hospitality skills in a beautiful coastal setting.

City: *Bar Harbor*

State: *ME*

Gender Preference: *No Preference*

English Level: *Advanced*

Minimum Age: *18*

Earliest Start Date: *6/1/2027*

Earliest End Date: *10/1/2027*

Latest Start Date: *6/30/2027*

Latest End Date: *10/10/2027*

Position Details

Average Hours/Week: *32*

Typical Schedule:
You will work a variety of morning, afternoon and evening shifts. Your schedule will vary week to week depending on the needs of your employer.

It may not be possible to have a set schedule each week. Working on the weekends and holidays is required.

Additional Hours Details:

Position Description:
Front of House employees work in the Food and Beverage department. You will be assigned your position after arrival. You will begin as a greeter to learn the dining room, and then you MAY transition to a Busser or Food Runner as needed.

Greeter: The Greeter welcomes guests, seats the guest at their table, hands them menus and introduces their server. Takes reservations, if required, and monitors the floor to the highest performance of the servers and guests' satisfaction. Pay Rate: $14.15 (not tipped)

Busser: Bussers assist the waitstaff in guest service. Bring water and beverages, removing plates and silver when the guest is done;

wipes down empty tables and prepares them for the next guest; generally follows the guidance of the server. You may also bring food from the kitchens to the dining areas to assist waitstaff in timely delivery of meals. Pay rate: $10.00 plus tips.

Food Runner: Food Runners assist the waitstaff in bringing food to tables. Demonstrate impeccable product knowledge. Answer questions - accurately and politely. Assemble orders - double checking product quality.
Maintain a clean & organized station – including pre-bussing & table maintenance. Pay rate: $10.00 plus tips.

You may be asked to assist at other Ocean Properties/Bar Harbor Resorts locations in town, as needed, based on business needs.

You must arrive by the date agreed upon at the job fair.

Since you will have interaction with the guests, advanced English is required.

SECOND JOBS:

It is possible for participants to obtain a second job, but the second job must not interfere with the schedule for your job at West Street Hotel.

Intrax participants are not permitted to work a second job without first receiving approval from Intrax.

Required Duties: *Will depend on which position you are placed in.*

Skills Required:
Excellent organizational and multi-tasking skills will be needed. Must be able to work on your feet for long periods of time. Must be able to work in a very fast paced environment. Must be able to lift up to 50 pounds. Must have advanced/fluent English.

Supplies Required:
Employees must present a neat and clean appearance at all times and must be in their uniforms when they clock-in and while working. Black trouser pants (not jeans or tights) and black socks and black non-slip shoes are required.

Supplies Cost:

Company Policies:
Reserves the right to conduct random drug testing.
COVID: Masks are required in property interior public spaces. Sanitizer stations are placed throughout. Signs throughout to remind us how to protect each other & maintain social distancing. Food handlers practice safe food prep & service practices

Interview Required?: *Yes*

Additional Information:

Training Dates:

Different Training Period Wage:

Physical Demands:
Must be able to stand for long periods of time; Must be able to work with cleaning and sanitation products; Performing duties which require bending, reaching, and/or lifting; Lifting & transporting up to 25/30/50/100 pounds

Drug Testing Requirements:

Meals Included:

Transportation:

Host Placement - Related Costs:

Benefits Provided by Host:

Pay Rate: *USD 10.00*

Pay Frequency: *Weekly*

Pay Notes: *Greeter pay rate is $15.70 (not tipped)*

Food Runner and Busser pay rate is $10.00 plus tips.

Overtime may be available during peak times.

Overtime Available? *Yes*

Overtime Rate: *15.00*

Days Before Start of Work: *0*

Tipped Position? *Yes*

Accepts Couples? *Yes*

Accepts Groups? *No*

Second Job Allowed? *Yes*

Company Provided Housing? *Yes*

Arrival Information

Recommended Airport: *Boston, Massachusetts - Logan Airport*

Nearest Bus Station: *Bangor, Maine Concord Coach Lines: https://concordcoachlines.com/stop/bangor-me/*

Nearest Train Station: *This is not the recommended mode of transportation.*

Transportation to Company:
You are responsible for your own transportation to and from work every day, unless otherwise indicated.

Free transportation is provided beginning the third week of June by the Island Explorer: http://www.exploreacadia.com/routefinder.htm .

Your employer will provide transportation for early morning shifts as well as a ride home after a late evening shift.

Reporting Instructions:
Please plan on arriving in Bar Harbor Monday –Friday before 5:00PM to check into employee housing.

If you arrive in Bangor late in the day (After 5:00PM), please make arrangements to stay in a hotel in Bangor and come to Bar Harbor the next day.

Our hotel in Bangor is the Fairfield Inn. You may email for reservations to krystal.walsh@oceanprop.com or 207 990 0001. A discounted rate of $59.00 will be available if the hotel is not full. Be sure you give her the names of all guests and how many rooms you will need.

Travel Instructions:
Please arrive to Logan Airport in Boston, MA. From any terminal at the airport, take the Concord Coach bus line to Bangor, Maine. The bus ride is between 4.5 and 6.5 hours depending on traffic and a ticket costs about $45. https://concordcoachlines.com/

Transportation from Bangor to Bar Harbor is available on the Bar Harbor-Bangor Shuttle. You may make reservations by email--reservations@barharborshuttle.net or calling 207 479-5911. The cost for this is $55.00.

Nearest Social Security Office: *Nearest Social Security Office:*

Address: 202 Harlow St, Bangor, ME 04401
Phone: (877) 405-1448

Employer will provide transportation to Social Security office soon after arrival

Social Security Instructions:
Please check in on your MY INTRAX account the day you arrive in the United States. You must wait 5-7 days, after checking in with Intrax, before you can apply for a Social Security card.

Area Information

Area Information:
Bar Harbor is a small city located on Mount Desert Island in Maine. It is a famous summer tourist destination for Americans and Canadians. The downtown area is lined with shops and restaurants. The island is also home to one of the United States' most beautiful parks: Acadia National Park.

Climate:
Summers in Bar Harbor are usually warm and humid, but please be prepared for windy and cool nights, since it is located on the ocean. In the beginning of June and in September it will not be very hot (70 Fahrenheit or 21 Celsius), but temperatures in July and August can be warmer (80 Fahrenheit or 26 Celsius).

Nearest Major Cities:
Bangor, Maine: 1.25 hours by car
Portland, Maine: 3 hours
Boston, Massachusetts: 4.5 hours

Cultural Opportunities:
Bar Harbor is the perfect destination for a fun summer in the United States! You'll have plenty of opportunity to explore the beautiful natural settings and enjoy some nightlife too!

Be sure to visit:

**Acadia National Park for a day of hiking, swimming, camping, or just relaxing in nature.*

**Mount Desert Island Oceanarium for a tour of a salt marsh, Lobster Museum, and Lobster Hatchery*

**Reel Pizza Cinerama to watch a movie and eat tasty pizza on rainy day.*

**Walk downtown for shopping, dining out, or enjoying a night at the pub with friends.*

**Go on a Whale Watching Tour*

**Visit Village Green to rest after all of your exploring and watch the sunset over the harbor.*

Website: *http://www.theweststreethotel.com/*

Additional Website Info:

Accomodation Option: Bar Harbor Resorts Employee Housing

Company Arranged: *Yes*

Company Recommended: *Yes*

Description:
There are different housing locations, within 1-2 miles of your work site. Housing is usually dormitory style, and you will be sharing a room with other employees. There is a laundry facility and kitchen.

All buildings are non-smoking with a strictly enforced designated smoking area. Drinking alcohol is not allowed in housing.

Drinking anywhere on property or smoking outside designated smoking may result in further action, including eviction.

Quiet hours are 10pm-8am and strictly enforced by security guard and security cameras. Failure to comply with quiet hour restrictions and security guard's directives may result in further action, including eviction.

Common Areas are provided with scheduled times of availability.

Housing is not assigned until May. If you have a roommate request, you must notify your employer BEFORE May 1.

Estimated Weekly Cost: *USD 150.00*

Additional Weekly Cost:

Additional Cost Description: *Rent is $150 per week. A $100 deposit is due upon arrival plus the first week's rent.*

Commute Options: *Walking; Bicycle; Bus*

Commute Cost: *USD 0.00*

Company Provides Transportation: *No*

Estimated Distance to Company: *1-2 miles*

Gender Restrictions: *None*