Position Details

Overview

Position Title: *Server*

Position Code: *PC1692271*

Host Company Name: *HAP - Holland America Skagway Inn*

Host Company Description:
We know that traveling in Alaska and the Yukon is truly a unique experience having some of the most beautiful scenery imaginable and a rich colorful historical tradition. Westmark Hotels and Inns throughout the Greatland share in this spirit of uniqueness.

Considered the largest collection of full service hotels in Alaska and the Yukon each hotel reflects the personality of the community it calls home. The Westmark Hotel name stands for warm northern hospitality and quality lodging and dining.

Our collection of Hotels and Inns with their distinct and unique personalities in key locations our quality full service product our locally inspired Food & Beverage and our experience in the Alaska and Yukon Market all differentiate Westmark Hotels from other hotel chains.

The Westmark Skagway is a seasonal hotel that is located in the center of the Klondike Gold Rush National Historic Park in the heart of downtown Skagway. We host over 15 000 guests in our facility during the short summer season (May 15th through Sept 15th). Our staff enjoys the endless opportunities for recreational activities in this thriving community to include hiking in some of the most spectacular scenery Alaska has to offer. Our support facilities include a 200 seat dining room a 125 seat Bar & Grill a small banquet and meeting room car rental guest laundry and more. We employ around 80 people each season.

Attractions:

A ONCE-IN-A-LIFETIME OPPORTUNITY. A SUMMER TO REMEMBER.

Experience something extraordinary by working for Westmark Hotels properties. A company rich in history we offer competitive wages and an opportunity to learn new skills. If you are an outdoors enthusiast and have a passion for adventure and serving others we would love to meet you. Come work for Westmark Hotels and make a difference.

City: *Skagway*

State: *AK*

Gender Preference: *No Preference*

English Level: *Advanced*

Minimum Age: *18*

Earliest Start Date: *5/10/2027*

Earliest End Date: *9/10/2027*

Latest Start Date: *5/15/2027*

Latest End Date: *9/15/2027*

Position Details

Average Hours/Week: *32*

Typical Schedule:
6am-10am & 4:00-9pm, 5 to 6 days a week. This is the range, we will not schedule for OT unless needed and the host company has determined that the employee can handle their duties.

Additional Hours Details:

Position Description:
Holland America Skagway Inn

Server

Service Excellence. Performance. Integrity. Teamwork. Consistency. Innovation.

Servers provide positive guest interactions while serving guests in a friendly and efficient manner. They play an integral role in ensuring our customers have an exceptional dining experience by providing food and beverages for guests and serving them throughout the restaurant and bar while following all state and local laws and company policies. At all times, servers are expected to be attentive to the guests' needs, making them feel welcome, comfortable, and important. Live a summer of adventure and memories, both creating your own and for others.

RESPONSIBILITIES
- *Organizing and setting up workspace before, during, and after each shift including stocking, cleaning, sanitizing, and preparatory work*
- *Greeting and welcoming guests to the restaurant while maintaining a professional appearance.*
- *Knowledgably present menus and recommendations to guests*
- *Using the company's sequence of service with guests to make sure they are having a quality dining experience.*
- *Clearing, cleaning, sanitizing, and resetting the venue as needed*
- *Efficiently operating a computerized point of sale system, completing financial transactions accurately, making change, and running credit cards*
- *Effectively and proactively communicate any safety, guest, or employee concerns with the Supervisors and Management*
- *Contributing to the overall success of the venue by running food, seating tables, and welcoming guests as needed.*
- *Maintain high standards of cleanliness and sanitation in all work and storage spaces.*
- *Contribute effectively to a positive guest experience while maintaining a professional attitude and appearance.*

REQUIREMENTS
- *Must have or the ability to obtain an Alaska Food Handler's Card*
- *Must have a valid alcohol safety card for the State of Alaska.*
- *Minimum age of 18 years required to serve alcohol in the State of Alaska.*
- *Must pass a pre-employment background check.*
- *Minimum age of 18 years is required to reside in company housing, where available.*
- *Must be eligible to work in the United States. Holland America-Princess is unable to sponsor or take over sponsorship of employment visas at this time (e.g., H-2B status).*

KNOWLEDGE, SKILLS, & ABILITIES
- *Ability to organize and prioritize work, maintain attention to time constraints, while working in a team or group environment.*
- *Ability to work in a fast-paced environment with multiple tasks and external influences.*
- *Ability to work independently with minimal supervision while achieving daily goals.*
- *Ability to support and comply with company policies, procedures and guidelines including support and comply with company health and safety standards.*
- *Ability to stand/walk/work on feet for minimum of 8 hours per day.*

Drug Screening:
It is a condition of employment that employees complete and pass a drug screen upon arrival and prior to beginning work. Failure of the drug test will result in the withdrawal of employment offer.

Dress Code (incl. Uniforms):
Please wear your uniform while at work. All employees are issued a uniform for use at work.

Grooming:
Our grooming standards are at the highest level. You will be expected to shower daily and present a neat and clean appearance.

Required Duties: *Must be able to lift 23 kg. and able to complete physical work*

Skills Required:

Supplies Required: *Please wear your uniform while at work. All employees are issued a uniform for use at work.*

Supplies Cost:

Company Policies:

Interview Required?: *Yes*

Additional Information:

Training Dates:

Different Training Period Wage:

Physical Demands:
Must be able to stand for long periods of time; Must be able to work with cleaning and sanitation products; Performing duties which require bending, reaching, and/or lifting; Lifting & transporting up to 25/30/50/100 pounds

Drug Testing Requirements:

Meals Included:

Transportation:

Host Placement - Related Costs:

Benefits Provided by Host:

Pay Rate: *USD 15.00*

Pay Frequency: *Bi-Weekly*

Pay Notes: *Students will be paid every 2 weeks. There is NO bonus associated with this position.*

Overtime Available? *No*

Overtime Rate:

Days Before Start of Work: *0*

Tipped Position? *Yes*

Accepts Couples? *Yes*

Accepts Groups? *Yes*

Second Job Allowed? *Yes*

Company Provided Housing? *Yes*

Arrival Information

Recommended Airport: *Juneau or Skagway (Must apply for social security in Juneau)*

Nearest Bus Station: *Anchorage, AK*

Nearest Train Station: *Anchorage, AK*

Transportation to Company:

All students must fly into Juneau, Alaska and must stop in Juneau to apply for a Social Security Card BEFORE taking the small plane to Skagway. Your employer will pick you up from the airport.

Reporting Instructions:
Please arrive a few days earlier to Juneau to apply for your Social Security Card. Report to your employer on the start date listed on your DS 2019 form.

Travel Instructions:
Air Transportation between your home and Skagway should go through one of two airports. Your flight should ultimately get you to Juneau, Alaska. You will have to fly through either Anchorage, Alaska or Seattle, Washington in order to get a flight to Juneau. Once in Juneau, you can take a small plane to Skagway. You can also take a ferry from Juneau to Skagway https://dot.alaska.gov/amhs/. All students must fly into Juneau, Alaska and must stop in Juneau to apply for a Social Security Card.

Nearest Social Security Office: *709 W 9th St # 231 Juneau, AK 99801 Phone:(907) 586-7070 Open: Monday-Friday 9am-4pm*

Social Security Instructions:
Apply for your card BEFORE you leave Juneau, Alaska. You must check-In with Intrax and then apply for your Social Security card upon arrival. Be sure to obtain a receipt from your application to show to your employer.

Area Information

Area Information:
Area Description: Established in 1887. Skagway was the jumping off place for 100,000 would-be prospectors during the Gold Rush of 1898-1899. Many original buildings remain from this era. The town is nestled in a protected valley surrounded by snow-capped mountains and the waters of the Lynn Canal, providing a constant view of the unparallel beauty of nature. Skagway is currently a town of 900 year round residents and 1200 seasonal residents. The town is 24 city blocks in length and 5 city blocks wide. Skagway is in the top 20 of busiest cruise ship ports in the world and receives over 420 visits from cruise ships each summer. The town has a very busy feel with helicopters, airplanes, trains, and ships coming and going all the time. Skagway has many small businesses' that hire Westmark Skagway employees for part-time positions outside the hotel. Opportunities for hiking, fishing and camping are readily available through Skagway. Websites: http://www.alaskatourjobs.com/westmark-hotels/westmark-inn-skagway/ Climate: The temperature in Skagway during the summer can see temperatures from the mid 40's to the mid 70's, and daylight range from 14 to 20 hours a day. Altitude: 102 feet Nearest Major Cites: Juneau, Alaska is 100 miles away

Cultural Opportunities:
Each year over 800,000 people travel to Skagway from all over the world to spend a few cherished vacation days in Skagway. Many of our employees enjoy backpacking, hiking, camping, fishing, and many other adventure opportunities in some of the most beautiful pristine environment in the world. While others enjoy the unique opportunities of studying rare geological phenomena or the diverse flora and fauna of the region. The Westmark Skagway has many seasonal employees that come back year after year to enjoy the opportunities abound in the quaint little hidden treasure of Alaska known as Skagway.

Website:

Additional Website Info:

Accomodation Option: HAP - Holland America Skagway Inn Housing

Address:
222 3rd St
Skagway AK
99840 - United States

Type: *Dormitory*

Company Arranged: *Yes*

Company Recommended: *Yes*

Description:
Housing Information:
Dormitory housing is provided to employees.All students must share a room with a roommate. There will be 2 people per room.

Housing Features:
Full Kitchen, TV/DVD/Cable is provided and recreation room is in all units. Linens provided.

Housing does NOT include food/meals

Termination of job equals termination of housing. All employees must sign an employee housing agreement which outlines standards of conduct and rules for usage of employee housing. Employee housing privileges can be revoked for violations of housing and conduct standards.

Estimated Weekly Cost: *USD 70.00*

Additional Weekly Cost:

Additional Cost Description: *Housing cost is is $10 per day. Rent is taken from your paycheck.*

Meals are not included.

Commute Options: *Walking; Bicycle*

Commute Cost: *USD 0.00*

Company Provides Transportation: *No*

Estimated Distance to Company: *Housing within walking distance*

Gender Restrictions: *None*

Features:

Features Description:

Additional Information: